

**COUNTY OF LOS ANGELES DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU
QUALITY IMPROVEMENT DIVISION
CULTURAL COMPETENCY COMMITTEE MEETING MINUTES**

Date: January 14, 2015

Present: Andy Vigil, Drew Child Development; Belanie Brown, DMH/CGRD; Betty Dandino, LACCC/Chair; Bruce Wheatley, Inner City Industry – CCC Co-chair; Dennis Murata, PSB Deputy Director; Ilda Aharonian, DMH JJMH QA; Juanita Galbreath, Consumer & Family Affairs; Leticia Ximenez, DMH Community & Government Relations Division – CCC Co-chair; Luis Garcia, Tri-City MHS; Lupe Ayala, SA 7 Administration; Marc Borkheim, PSB-QID; Maria Bhattachan, OYHFS; Marianna Oganessian, DMH Juvenile Justice Mental Health; Maribel Nieves, Dignity Health California Hospital; Masao Tsuru, Office of Integrated Care; Mirtala Parada Ward, PSB-QID; Rafaela Diaz, Hillsides; Ranie Riley, Women's Community Reintegration; Roxana Linares, PSB-QID; Ruth Tiscareno, DMH/PA Spa 7; Saadia Jackson, Compton Mental Health Center; Sandra Chang Ptasinski, PSB-QID; Sharon Lyle, AAA UREP Co-chair; Yovette Roldan, SCHARP; Yue Hua Xu (Vicki), DMH SA 3

Participants via Webex:

Agenda Items	Comments/Discussion/Recommendations/Conclusions	Action Item	Person(s) Responsible
Welcome & Introductions	Attendee introductions		
Review of Minutes	December minutes reviewed and approved.		Co-Chairs

Ethnic Services Manager (ESM) Update	<ul style="list-style-type: none"> Proposed on the CCC logo The CRDP Strategic Plan Review Adhoc committee is composed of: Ranie Riley, Catherine Clay, Sharon Lyle, Belanie Brown, Reyna Leyva, and Sandra Chang Ptasiński <ul style="list-style-type: none"> A summary of recommendations is being drafted One last meeting will be held on 1/26/15 to review and finalize the Strategic Plan recommendations The CRDP Strategic Plan Town Hall Public Hearing for Los Angeles will take place on February 5, 2015 at the California Community Foundation from 9am-1:30pm CCC recommendations for the CRDP Strategic Plan will be presented The Department of Health Care Services is still finalizing the Cultural Competency Plan Requirements Request of quotes from the CCC co-chairs and members for inclusion in the LACDMH Cultural Competence Plan. Quotes needed as to what the CCC means to members. 	<ul style="list-style-type: none"> ESM will Lead this effort and contact CCC members who expressed interest ESM is leading the CRDP Strategic Plan Review Adhoc. Finalized recommendations will be shared with the CCC Town Hall meeting location will be sent to the CCC when confirmed by the ESM 	Sandra Chang Ptasiński
CCC marketing ideas: Who, what, where, when, why of the CCC	<ol style="list-style-type: none"> The CCC engaged in a reflective exercise on what is cultural competency. Members were asked to share three words representing how the Committee will carry out its mission in 2015. <ul style="list-style-type: none"> The CCC's mission statement: Increase cultural awareness, sensitivity, and responsiveness in the County of Los Angeles Department of mental health's response to the needs of diverse cultural populations to foster hope, wellness, resilience, and recovery in our communities. Feedback from CCC members on what is cultural competency: <ul style="list-style-type: none"> Developing understanding of others Demonstrating curiosity and empathy Acknowledging differences Engaging in healthy dialogue Not being offensive Having a voice and a choice Being relevant and knowledgeable 		Leticia Ximenez and Bruce Wheatley

	<ul style="list-style-type: none"> ○ Listening and not assuming ○ Not assuming you know everything about others within your culture ○ Not being judgmental ○ Appreciating all cultures ○ Having respect for the unknown ○ Being respectful to each human being ○ Applying cultural sensitivity techniques ○ Bridging to other people ○ Developing a sense of community ○ Respecting the dignity of others ○ Self-awareness ○ Honest self-assessment ○ Accountability ○ Empowerment ○ Teaching ○ Humility ○ Inclusiveness ○ Cultural humility ○ Commitment ○ “It does not matter how much we know until others know how much we care.” <p>2. Brainstorming on how the CCC will implement its mission in 2015</p> <ul style="list-style-type: none"> • CCC and CCC Workgroups presentations at SAAC meetings <ul style="list-style-type: none"> ○ Panel presentation with moderator ○ Series of cultural competency presentations by each Workgroup: <ul style="list-style-type: none"> ~ CRDP reports and recommendations ~ CLAS guidelines ~ Cultural competency tools to be shared with providers and agencies ~ Client and provider perspectives on cultural competency 		
CCC logo development	<ul style="list-style-type: none"> • A CCC logo development of workgroup was created with the following members: 	<ul style="list-style-type: none"> • ESM will lead this effort 	Sandra Chang Ptasinski

	<p>Lupe Ayala Ruth Tiscareno Bruce Wheatley Sandra Chang Ptasinski</p>		
<p>Review of the Data Workgroup SAAC Presentation Power point</p>	<ul style="list-style-type: none"> • The Data Workgroup Power Point presentation was restructured and modified to make it more focused, clear, and easy to understand • Modifications include: <ul style="list-style-type: none"> ○ SAAC Chair to introduce the PowerPoint ○ Part I: <ul style="list-style-type: none"> - Organizations tracking Service Area data and examples of collected data - LACDMH tracking of data related to cultural and linguistic competency with links to reports ○ Part II: Elements to data collection projects: Why and how <ul style="list-style-type: none"> - A new slide was added to highlight the importance of data collection in connection to the Cultural Competence Plan Requirements, CRDP recommendations, efforts to reduce Mental health disparities, and LACDMH's commitment to provide culturally and linguistically competent services - Importance and relevance of data collection - Planning a data collection project - Samples of service area-based data collection projects ○ Part III: Creating and implementing a data collection project <ul style="list-style-type: none"> - Group discussion on data collection project for target SAAC • CCC feedback: <ul style="list-style-type: none"> ○ The PowerPoint is now easy to understand ○ The PowerPoint gets across the importance and relevance of data 		<p>Marc Borkheim, Sandra Chang Ptasinski, Belanie Brown, and Sharon Lyle</p>
<p>2015 workgroup meeting time and reporting to the CCC</p>	<ul style="list-style-type: none"> • CCC broke into workgroups to: <ul style="list-style-type: none"> ○ Appoint co-leads and record keeper ○ Discuss workgroup goals, objectives and potential projects 		

Next meeting	<ul style="list-style-type: none"> ▪ Wednesday, February 11, 2015, 1:30 pm to 3:30 pm at 550 S. Vermont Ave, 10th floor conference room, Los Angeles, CA 90020 		
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Respectfully Submitted,